

Frequently Asked Questions

We understand that as you plan your big day you'll have many questions, we hope to answer some of those here.

Can we have a civil wedding? Yes, absolutely. There are a number of options for you at Hellens.

We are licensed for 120 guests in the beautiful Great Barn. Alternatively, you could hold a wedding ceremony for up to 50 guests in the stunning Music Room within the ancient Manor House. We are also able to accommodate smaller weddings of up to 40 guests in the Stone Hall.

Who is the local registrar? The Herefordshire Registration Service Ceremony Co-ordinator can be contacted on: Tel: 01452 425060 www.herefordshire.gov.uk

Can we have a church wedding? Of course! There are many beautiful churches local to Hellens, and if you choose to get married in a church, you can still use Hellens as the venue for your reception, wedding breakfast and evening party.

What is your closing time? The bar is open until 11.30pm. Carriages for guests are at midnight.

What is Hellens dining capacity? The Great Barn will accommodate up to 110 people.

Can we invite additional evening guests? There is room for an additional 40 guests for your evening celebrations.

Do you have on-site accommodation? We can provide accommodation in the Georgian Stables which sleep 16 in 3 doubles, 7 singles and 1 triple room.

How soon before our wedding can we set up? Everything can be set up the day before and we will be there to help with any last minute queries.

What do we do about music? You are welcome to plug in your own digital playlist and use our sound system. Alternatively, you may choose to hire a DJ, a live band or indeed a combination of all three.

Can we bring our own flowers & decorations? The Great Barn is effectively a blank canvas and looks stunning as it is. You are welcome to personalise it with decorations such as flowers, props, lights, photo booths, bunting, anything to enhance and personalise your special day.

Are there catering facilities? We have a well stocked kitchen, with a large gas cooker, warming oven, 2 freezers, 2 fridges and a Lincat boiler.

Can we bring our own wine? We have a reasonably priced wine list to choose from. If you prefer, you may supply your own wines and champagne for the wedding breakfast and there will be a corkage charge of £5 per person.

Can we use our own caterers? Yes, we have a list of approved caterers for your wedding but if you wish you can use your own.

Can we change details after we have booked our date? We understand that plans and numbers can change and we will work closely with you to accommodate any changes.

Is there a bar? The Haywain is a beautiful barn adjacent to the Great Barn and has a fully licensed bar for use and enjoyment by you and your guests during your celebrations. Hellens holds the license for the bar and our staff will run this.

Car Parking We have plenty of space for you and your wedding guest's vehicles.

Is Hellens dog friendly? Pets are very welcome – for their sake, and for the sake of our donkeys, we ask that you do not have fireworks or confetti cannons- thank you.

What are your terms and conditions? Your booking is confirmed on receipt of a deposit of 20% of the venue hire fee. The full balance should be paid one month before the event. There is a cancellation fee of 50% should you cancel within 30 days of the event.

Why should we choose Hellens for our big day? Hellens is an historical English Manor House, one of the oldest in the country. This combined with the rustic charm of the Great Barn and splendid gardens makes it a unique venue for your wedding.

We only hold ten weddings each year and never more than one wedding a day. This means the entire venue is exclusively yours to enjoy.

Our friendly, supportive staff will want you to have the wedding that you dream of.